

Care & Maintenance

Smartstone Quartz

Low Maintenance

Smartstone Quartz is designed to offer high performance with low maintenance, and being non-porous it will never need sealing or waxing. Only a little commonsense is needed to care for your Smartstone surface.

Stain Resistance

Smartstone Quartz has been tested by the CSIRO and, due to its low moisture absorption, is resistant to stains caused by wine, fruit juices, liquid food colouring, tea and spices with strong colours.

Damaged Benchtop Edge & Surface

A damaged benchtop edge or surface (including the stone edge for an under-mount sink) is not indicative of defective material.

The Smartstone Quartz 15-year Limited Warranty does not cover edge or surface damage, such as chipping or scratching caused by wear and tear or negligence.

Smartstone Marble

Stain Resistance

Smartstone Marble is made from up to 95% natural marble, therefore it exhibits similar performance, with regard to porosity and scratch resistance, as natural marble. Smartstone Marble is not recommended for food preparation applications because it is susceptible to staining or etching from red wine, beetroot juice, lemon juice, tea, coffee and other similar substances.

The Smartstone Marble 10-year Limited Warranty does not cover Smartstone Marble with regard to staining, scratching, chipping, etching and cracking post-purchase. Smartstone Marble is not suitable for food preparations as the product is porous.

Acids, Alkaline & Abrasives

It is advisable not to use cleaning products that contain acids or abrasives, as they will deteriorate the surface. The resin used in Smartstone Marble is susceptible to discolouration from alkaline substances. Do not use bleach on or near your Smartstone Marble benchtop.

General Care

Stubborn Stains & Dried Spills

For dried spills, remove solids first. A wet cotton cloth is recommended for any stubborn stains. Avoid forceful scrubbing as this may result in a loss of shine.

Rinse well with water. Do not use bleach on or near a Smartstone surface.

For Interior Applications Only

Smartstone should not be used outdoors. The Smartstone Limited Warranties do not cover exterior applications (where Smartstone is exposed to weather conditions).

Exposure to direct sunlight may result in a colour change and it is therefore recommended that exposure to direct sunlight is limited.

Heat Resistance

Placing hot items directly onto your Smartstone benchtop is not recommended. Although Smartstone has high heat resistance, excessive localised heat may result in damage to your Smartstone due to thermal shock.

Maintenance

- To keep your Smartstone clean, simply wash with a soft cloth, warm water and a pH neutral household liquid detergent.
- Avoid exposure to products with high pH levels such as oven cleaner. Rinse immediately to neutralise the effect, and then follow usual cleaning procedure.
- Avoid exposure to paint strippers, paint removers, bleach and nail polish remover. Rinse immediately with clean water to neutralise the effect, and then follow usual cleaning procedure.
- Avoid exposure to high impact, especially on the edges.
- Avoid excessive weight being placed on your benchtop, such as tradespeople standing on the benchtop when doing other work in your home such as painting or electrical work.