

Care & Maintenance

Low Maintenance

Smartstone is designed to offer high performance with low maintenance and, being non-porous, it will never need sealing or waxing. Only a little common sense is needed to care for your Smartstone surface.

Stain Resistance

Smartstone has been tested by the CSIRO and due to its low moisture absorption, is resistant to stains caused by wine, fruit juices, liquid food colouring, tea and spices with strong colours.

Damaged Benchtop Edges Or Surfaces

A damaged benchtop edge or surface (including the stone edge for an under-mount sink) is not indicative of defective material.

The Smartstone 15-year Limited Warranty does not cover edge or surface damage, such as chipping or scratching caused by wear and tear or negligence.

Stubborn Stains and Dried Spills

For dried spills, remove solids first. A wet cotton cloth is recommended for any stubborn stains. Avoid forceful scrubbing as this may result in a loss of shine. Rinse well with water.

Do not use bleach on or near a Smartstone surface.

Smartstone is intended for interior applications only. Smartstone should not be used outdoors. The Smartstone Limited Warranties do not cover exterior applications, where Smartstone is exposed to weather conditions. Exposure to direct sunlight may result in a colour change and it is therefore recommended that exposure to direct sunlight is limited.

Heat Resistance

Placing hot items directly onto your Smartstone benchtop is not recommended. Although Smartstone has high heat resistance, excessive localised heat may result in damage to your Smartstone due to thermal shock.

Maintenance

- To keep your Smartstone clean, simply wipe with a soft cloth and a pH neutral household liquid detergent. A Smartstone Cleaning Kit will be sent to customers when they register for their Smartstone 15-year Limited Warranty.
- Avoid exposure to products with high pH levels such as oven cleaner. If Smartstone comes in to contact with such products, rinse immediately to neutralise the effect, and then follow usual cleaning procedure.
- Avoid exposure to paint strippers, paint removers, bleach and nail polish remover. Rinse immediately with clean water to neutralise the effect, and then follow usual cleaning procedure.
- Avoid exposure to high impact, especially on the edges.
- Avoid excessive weight being placed on the benchtop, such as tradespeople standing on the benchtop when carrying out other work in your home such as painting or electrical work.